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11100  
MCCS  
March 23, 2011

Danny Thomas  
Supervisor  
Environmental Management Incorporation Services

Dear Mr. Thomas:

Subj: LETTER OF APPRECIATION FOR OUTSTANDING SERVICE

On behalf of the Officer's Club management and myself I would like to personally take this opportunity to thank Mr. Kale Hoffman for a job well done. He went above and beyond.

We have had problems with the drains in our kitchen for several months and no one was able to locate the cause. Mr. Hoffman came in and was determined to solve the issue which had been causing water to continually back up, stand under the dishwasher, and on the floor leading to the back doors. After some searching he found a leaking water pipe at the very back of the unit and replaced it. Since that time we have not experienced water on our floors.

His diligence in locating and resolving a long time problem eliminated safety and health concerns for the MCAS New River Officer's Club.

Sincerely,

ROBERT E. ARMEL  
Director, Business Operations